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From: Corbin Kenneth C
Sent: Monday, May 13, 2019 12:03 PM
To: 'Tim Hugo'
Subject: Free File

Hi Tim,

Numerous members of Congress have written to Commissioner Rettig to express concern about various aspects of the Free File program. To build on the positive steps taken this past fall, the IRS and FFI need to outline a path forward that better safeguards taxpayers and better enhances awareness of Free File in general.

Thank you for agreeing to dedicate the necessary time to this topic during the meeting between the IRS and FFI on May 20 and your letter to the IRS last week. Jim Clifford, the Director of our Customer Account Services organization will attend as my representative. To ensure that time is as productive as possible, I wanted to encourage you and your members to think about concrete steps that can address the issues raised by the article. We have informed members of Congress that we are conducting a review of the Free File Memorandum of Understanding and will provide them with the results within 30 days. In the review to Congress, we will make note of the May 20 work session to help move the program to a better place. The IRS has long been supportive of the public-private sector partnership embodied by Free File Inc., and we look forward to continuing our collaborative efforts to improve the IRS.gov/Free File program.

Thanks in advance.

Internal Revenue Service | Office Number **(470) 639-3500** | Fax Number 855-863-8342